Prize Patrol surprises Customer Care Champion Award winners

What could be better than being at work and unexpectedly receiving a visit from a group of smiling colleagues bearing gifts and thanking you for a job well done? During the week of May 7, six Richland One employees who had been chosen as Customer Care Champions were surprised by Superintendent Dr. Percy Mack and the Richland One Customer Care Prize Patrol – Kevin Alberse, Angela Mosley, Rachel Phelps, Clifton Anderson, Sharon Anderson, Nicole Holt, Robert Frykholm, Brian Weston and Margaret Robertson. The winners were nominated by their peers and selected from the pool of nominees by the Richland One Customer Care Advisory Committee.

The 2011-2012 Richland One Customer Care Champion Award winners are as follows (clockwise, from top left photo):

- Elementary classified winner – Reginald Davis, building coordinator, A.C. Moore Elementary
- Elementary certified winner – David Keisler, teacher, Pendergrass Fairwold School
- Secondary classified winner – John “Bill” Reese, building coordinator, Columbia High
- Secondary certified winner – Jametta Hodges-Stewart, assistant principal, Southeast Middle School
- Administrative classified winner – Charles Lane, technology support technician, Stevenson Administration Building
- Administrative certified winner – Dr. Carolyn Doanelan, director, Challenger Learning Center

Richland One extends its appreciation to the following individuals and businesses for providing prizes for the winners: Dr. Traci Cooper; Brian Dukes – Blue Marlin; Dwayne Harper – Massage Envy; Bonnie Long – Carolina Wings; Ron Gibson – TGIFriday’s; Jeff Feus – Applebee’s; Amy Cox – Pearson School Systems; and David Lance – Harper’s restaurant.

Congratulations to this year’s Customer Care Champion Award winners and, to all Richland One employees, let’s keep “Going for the Gold” to provide superior customer care to our internal and external customers every day!

Summer schedule begins week of May 28

Richland One schools and administrative offices will observe summer work hours again this year, beginning the week of May 28 and ending July 27. Employees will work four 10-hour days Monday through Thursday, from 7:30 a.m. – 6:00 p.m.; all buildings will be closed on Fridays. However, for the first week of the summer schedule, the district will be closed on Monday, May 28 (Memorial Day) and open the rest of that week, including Friday, June 1.

Schools and offices will be closed on Wednesday, July 4 in observance of the Independence Day holiday. Friday, July 6 will still be a day off for employees. Paydays normally scheduled for Fridays during the school year will be on the preceding Thursdays during the nine weeks of the summer schedule, beginning with the June 14 payday.

Regular work schedules will resume on Monday, July 30. If you have any questions or need more information, please contact your supervisor or Human Resource Services.
Several Richland One teams and individual student-athletes competed in the S.C. High School League's 2012 Track and Field Championship, May 11-12 at Spring Valley High. The Dreher High boys track team won the Class 3A state team championship. Dreher student-athletes also won the 4x100 relay, the 4x400 relay, the 100-meter dash and the 200-meter dash. Senior Brandon Sanders is believed to be the only student-athlete in the state to win the 100-meter and 200-meter dash four consecutive years. The team is coached by Danny Brooks. Other gold medalists included: Jazzmine Manning of Dreher, who won the 3A girls long jump; Allen Marcus Edmond of Lower Richland High, son of Arnett Edmond in Financial Services, who won the 3A boys 400-meter dash and broke a 33-year-old school record with a speed of 47.87; Imani Boatwright of Lower Richland, who won the 3A girls 800-meter race; and Omar Sharif of Eau Claire High, who won the 2A boys 3200-meter race.

The A.C. Flora High boys golf team defeated Chapin High on May 15 to win the Class 3A state championship, the team's seventh state championship title in the last 10 years. The team is coached by Harry Huntley.

The A.C. Flora High baseball team defeated Fort Mill by a score of 13-6 to win the Class 3A state championship on May 16. The win marked the team's third state championship title since 2001 under Coach Andy Hallett and the first since 2007.

Charity E. Ntiasagwe, a teacher at W.J. Keenan High School, recently obtained her doctorate in education degree with a concentration in educational administration and leadership from South Carolina State University. Her dissertation topic was “A Comparative Study of the Academic Success of Students Placed in Alternative Suspension/Expulsion Programs, Students without Alternative Suspension/Expulsion Programs and Students Never Suspended/Expelled in Selected South Carolina High Schools.” SCSU's commencement exercises were held May 4.

Katherine Littlejohn and Victoria Pasco have been named Richland County's 2012 Conservation Teachers of the Year by the Richland Soil and Water Conservation District. Ms. Littlejohn, a fourth-grade teacher at Brennen Elementary, immerses her students in outdoor and nature-based learning experiences in an impressive outdoor classroom that includes a pond, butterfly garden, vegetable garden and various habitat improvements. In this outdoor classroom, students are able to plant, tend and harvest fresh fruits and vegetables; observe the life cycles of butterflies and frogs; see the food chain “in action” as blue herons stalk fish and caterpillars devour the leaves of host plants; and find a quiet place to read, write and observe the natural world. Ms. Pasco is a science lab teacher at Catawba Trail Elementary in Richland Two.

FOR YOUR INFORMATION

Science standards review session
Richland One will hold a review session on Tuesday, May 22 for K-12 teachers and administrators who are interested in learning about the Next Generation Science Standards (NGSS). Participants will learn how to read and use the standards. Comments and feedback from attendees will be collected to forward as a district to the writers of the NGSS. The review session will be held at 4:30 p.m. in room F-18 at the Olympia Professional Development Academy. Register on Avatar (#5408). For more information, contact Colette Dryden (231-6867 or cdryden@richlandone.org) or Tonya Smith (231-6871 or tosmith@richlandone.org).

Classroom management workshops
The Office of Professional Development is offering classroom management workshops this summer for elementary and secondary teachers. Elementary teachers will learn strategies and research-based techniques for maintaining an orderly and respectful classroom. This workshop will focus on establishing high expectations for student success; building positive relationships with students; creating consistent, predictable classroom routines; teaching students how to behave successfully; providing frequent positive feedback; and correcting misbehavior in a calm, consistent and logical manner. Sessions will be led by Sheri Farrington, a behavioral psychologist and classroom management specialist. Choose between two sessions: June 20 from 9 a.m. – 3:00 p.m. or June 7 from 9:00 a.m. – 3:00 p.m. Sessions will be held at Olympia Learning Center on the high school wing. Register on Avatar (keyword: behave). Secondary teachers will leave this powerful workshop with practical, proven strategies for effective classroom management that train you on exactly what to do, fairly and consistently, to eliminate those low-level, chronic misbehaviors and interruptions that steal your instruction time and wear you down day after day! Establish firm, fair, consistent expectations for your students and give yourself the gift of a calm, focused classroom when your students come back in August! Sessions will be led by Sara Kearns, national director of Time to Teach. Choose one of four sessions: June 20, 8:30 a.m. – 12:30 p.m. or 12:45-4:45 p.m.; or June 21, 8:30 a.m. – 12:30 p.m. or 12:45-4:45 p.m. Sessions will be held in room F-15 of the Olympia Professional Development Center. Register on Avatar (keyword: class).

Classroom Innovation Teacher Grants
Applications are being accepted for district's fall 2012 Classroom Innovation Teacher Grants. All Richland One teachers are eligible to apply for the $500 grants. Grant criteria and applications may be downloaded from the Employee Intranet at www.r1intranet.org. The application deadline is June 21. For more information, contact Karen York at kyork@richlandone.org or Colette Dryden at cdryden@richlandone.org.

Breast Cancer Walk for Life
Save the date for the Palmetto Health Foundation's 2012 Breast Cancer Walk for Life/5K Race for Life on Saturday, October 6, beginning at 8:00 a.m. at Finlay Park. Be on the lookout for more information in the coming weeks and months. Go Team Richland One!